

Dear Valued Customer:

This form is provided for the convenience of returning your Cross product for repair. We recommend all products be secured in a padded envelope, and the packages be sealed and sent by insured mail. In order that we may provide complete service, please print this form and fill in all information requested below. *Do not return your product in any valuable containers or gift boxes, as we will not be responsible for the return, loss, or damage to the container.*

Please enclose a cheque for \$6.00 (Canadian funds) made out to Morton Clarke & Co. Ltd., for shipping & handling. To pay by credit card call 1-810-1055 ext 244.

For non-warranty repairs you will be notified of the charges and requested to submit payment prior to the repair.

If you have any questions regarding the repair of your Cross product, please call (800) 810-1055 ext 244. For other information about Cross not related to repair, please visit Cross's website at <http://www.cross.com> or call (800) 810-1055 ext 244.

Send completed form with item to be repaired to:
Morton Clarke & Co. Ltd.
Service Dept.
#160 – 2368 No. 5 Rd
Richmond, B.C.
V6X 2T1

Thank You

Please Print Legibly

Name _____ Date _____

Address _____

City _____ State _____ Postal Code _____

Daytime Phone No. (_____) _____

Identify Emblem (if attached or applicable) _____

Sentimental Value: Yes _____ No _____

Email Address: _____ (Customer Contact use only)

Reason For Return: _____

INSURE AND SECURELY SEAL YOUR PACKAGE

We are not responsible for products lost or damaged in the mail.